## Fun Lodge: Supporting Families Policy

## Aims and Objectives

Should support be required:

Fun Lodge as an After School Care Service have a shared vision, which will strive not only to support the care and wellbeing of the children and young people who attend the service but to offer care, support and encouragement for the family unit in their role to do this.

At times the support required can change for example; bereavement, separation, divorce, lone parents, fathers, parents who have disabled children, Illness, behavioural issues with a child or young person, or financial concerns.

The list above is not exhaustive and family circumstances may differ greatly as to the support we may be able to offer, but Fun Lodge Staff have had the training and experience to assist and advise with these many issues.

Families are at the centre of what we do and through our policies / procedures and practice we endeavour to build a trusting relationship with all our service users.

Keyworkers are available to discuss any issues you may wish to talk about.

Through this we can establish if other Agencies and Professionals who can support you more fully may be required.

Should you prefer please speak to the Service Manager or the senior staff member in charge.

This policy is supported by UNCRC Article 18 (1) Lone Parent, Article 9 (3) Fathers and Article 23 (2) Disabled children. This has also been written in conjunction with research from the National Parenting Strategy 2012.

All information is treated in a sensitive and confidential manner in conjunction with the Data Protection act 1998.

Written and Adopted February 2016

Reviewed Sept 2016 – No Changes made