

Fun Lodge Out of School Care Day Care of Children

Merrylea Parish Church
78 Merrylee Road
Newlands
Glasgow
G43 2QZ

Telephone: 07977 215652

Type of inspection: Unannounced
Inspection completed on: 25 May 2017

Service provided by:
Fun Lodge Ltd.

Service provider number:
SP2010011327

Care service number:
CS2010252629

About the service

This service was previously registered with the Care Commission and transferred its registration to the Care Inspectorate on 1 April 2011.

The service may provide an out of school care service to a maximum of 60 children aged from 4 years 6 months to 16 years of age on a Monday, Tuesday and Thursday and 40 children aged from 4 years 6 months to 16 years of age on a Wednesday. The service operates from 1400 hours to 1800 hours during term time.

On Monday, Tuesday and Thursday the out of school service will have exclusive use of the large church hall, small church hall and downstairs church hall. On a Wednesday they shall have exclusive use of the small church hall and downstairs hall.

During holiday periods the service operate Monday to Friday 0800 hours to 1800 hours. Maximum number of children to be cared for are as above depending on the rooms in which the service has exclusive use of.

The aims of the service are to provide a top quality service in a safe, happy and comfortable environment during out of school care hours and school holidays for every child, young person and service user.

What people told us

We gathered the views of twenty-six parents/relative of children who attended the service. They all provided very positive feedback about the quality of service their child received, quality of staffing and the range of play experienced offered. Comments included:

'Don't know what I would do without Fun lodge'.

'Staff are excellent, all fantastic highly recommended'.

'Excellent and consistent service, Great Staff'.

'I adore fun lodge, it is exactly what I want from an afterschool club'.

'All the children love fun lodge when I pick my child up its fantastic to see them all playing and running around'.

'Fun lodge are constantly evolving and finding new ways to cater to my child's interests and needs'.

We gathered the views from the children who were in attendance through observing them at play, talking to them and some children completed evaluation questionnaires about the service they received. We concluded the children were extremely happy and enjoyed attending the service. The children told us staff made them feel safe, happy, sad and excited. They told us they had learned new skills at the club for example learning Mandarin, cooking, gardening, skipping and how to climb trees. Children spoke about the service being fun and one child told us that they liked having the 'free time' no planned activities to be free to do what they want or just chill.

Self assessment

The service had not been asked to complete a self-assessment in advance of the inspection. We looked at their own quality assurance paperwork. These demonstrated their priorities for development and how they were monitoring the quality of the provision within the service.

From this inspection we graded this service as:

Quality of care and support	6 - Excellent
Quality of environment	not assessed
Quality of staffing	4 - Good
Quality of management and leadership	not assessed

What the service does well

This service had continued to further develop the high quality care they had consistently provided resulting in the service providing an extremely high quality of care and support for all those using the service. The service had an extremely strong ethos promoting the Playwork Principles and Play Strategy for Scotland. The staff are extremely motivated and committed to providing the best care and support. Staff continue to challenge their knowledge and practice, and deliver quality play experiences. There was strong evidence that staff used new knowledge and skills to further improve children's experiences and outcomes.

Staff, children and parents respected and valued each others views, opinions and interests. The children and parents were fully involved in service development plans, decision-making and direction of the service. Children told us their views were listened to and that staff provided a very high level of support, resulting in them receiving fun play experiences that meet their needs and interests and challenged them to learn new skills. Staffs intervention style enabled children to direct, freely choose and control the content of their play. Staff were skilled at balancing their intervention to ensure children's opportunities to participate in risky play had positive benefits to their development and well-being.

The service had worked hard to ensure they encouraged healthy life style choices. Staff had completed active play training and were committed to ensure all the children were encouraged and supported to participate in active play experiences. To achieve this, active play was included in the daily activity planner. Children had regular access to outdoor physical activities including climbing trees, playground games and participating in local community events such as, local after-school football tournament. Children were provided a healthy daily snack including a wide range of fruit and vegetables.

To further develop the service partnership working with families they had developed a 'supporting families policy' and service handbook. Children and parents were fully involved in the development of these resources to ensure they met their expectations and the service provided met their needs.

We were satisfied with procedures and practice in place to ensure those using the service are protected. The service ensured staff, children and parents were well-informed about safe guarding measures and that children's rights were embedded within the service.

What the service could do better

The staff championed areas of the services development priorities. One area had been the development of personal plans. Staff had worked with the children to create a personalised, meaningful plan to ensure the service supported their individual needs and wishes. We discussed with the manager that with some minor changes this would meet legislation requirements. The manager agreed to consult with the children and staff to ensure the plans included how staff supported children's identified wellbeing needs.

The service had identified areas in their recruitment procedures that required improvement. On reviewing staff files we agreed with their findings that all safer recruitment measures should be completed prior to staff commencing employment. The service had reviewed the service safer recruitment procedures using the Safer Recruitment Through Better Recruitment Guidance published in November 2016 by the Care Inspectorate and Scottish Social Services Council. We found the reviewed policies and procedures followed good practice guidance. The service must ensure that all new employees undergo safer recruitment procedures to ensure the protection of those using the service.

We identified that the service provider must submit a notification of change of provider address to the Care Inspectorate.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings	
24 Apr 2014	Unannounced	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	5 - Very good
9 Aug 2011	Unannounced	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	5 - Very good

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